



## Online Certification Agenda

### **Materials:**

*Attitude: The Choice is Yours Book*, *Bad Apples Training Kit*, Activities E-Binder, Handout, Power Card, Attitude Control Band, Certification Action Plan, License, Catalog, Discount Schedule, 2 Program Descriptions, Evaluation and Certificate of Completion

### **Pre-work**

1. Read and complete exercises in the book *Attitude: The Choice is Yours*
2. Watch the Bad Apples DVD
3. Complete and return the Certification Action Plan

### **Session One** – January 18, 2018 from 8:30-11:30 am CST

- ✦ Introductions & Pre-work
- ✦ Module 1 – Attitude Awareness
- ✦ Module 2 – Attitude Analysis
- ✦ Module 3 – Dealing with Difficult Attitudes
- ✦ Module 4 – Attitude Adjustments Techniques
- ✦ Module 5 – Attitude Maintenance Strategies
- ✦ Overview of Materials
- ✦ Evaluation & Assignments

### **Session Two** – January 25, 2018 from 8:30-11:30 am CST

- ✦ Welcome & Assignment Questions
- ✦ 10-minute Practice and Critique
- ✦ Certification Action Planning
- ✦ Final Exam
- ✦ Evaluation & Celebration!